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Clear Cache and Deleting Cookies

Remember to clear cache and delete cookies on before every Scantron assessment.

Internet Explorer 7 (IE7)

Tools-> and then Internet Options.

Click on the **General** tab and then the **Delete...** button.

Click the **Delete files...** button and then **Yes**

Click the **Delete Cookies...** button then **Yes**

Click the **Close** button and then the **OK** button.

Firefox 2

Click on **Tools | Options.**

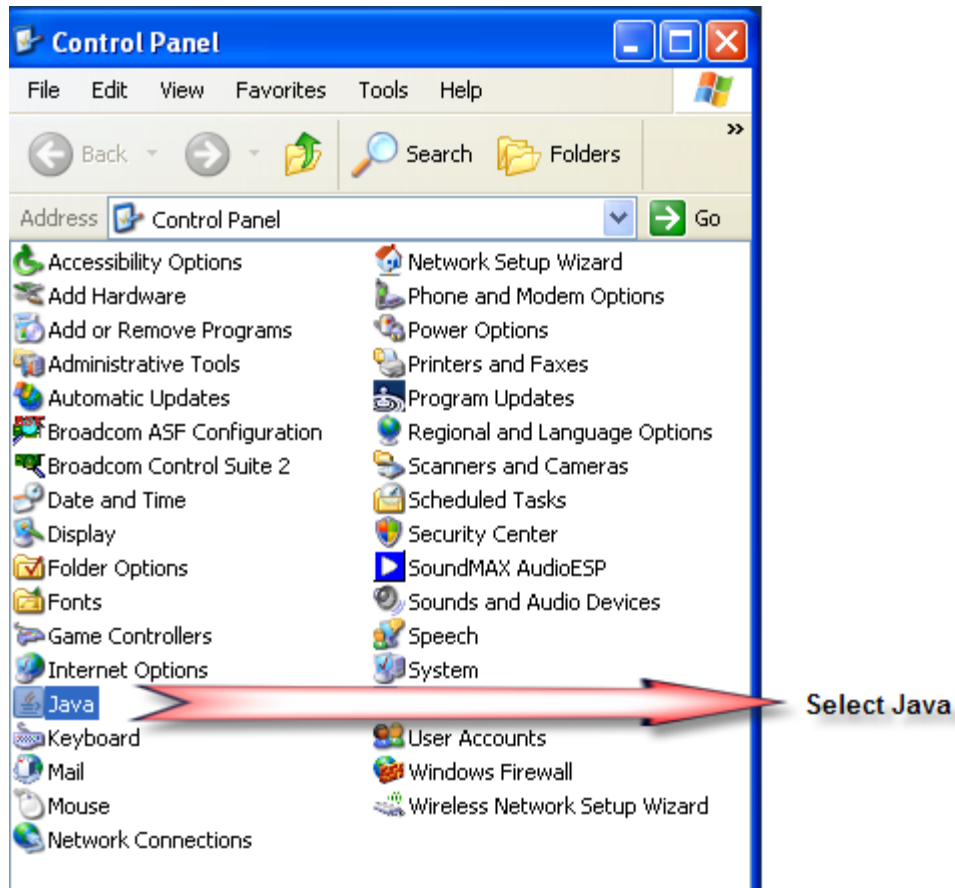
Click on the **Privacy** icon.

Click on **Clear Now** under the Private Data section.

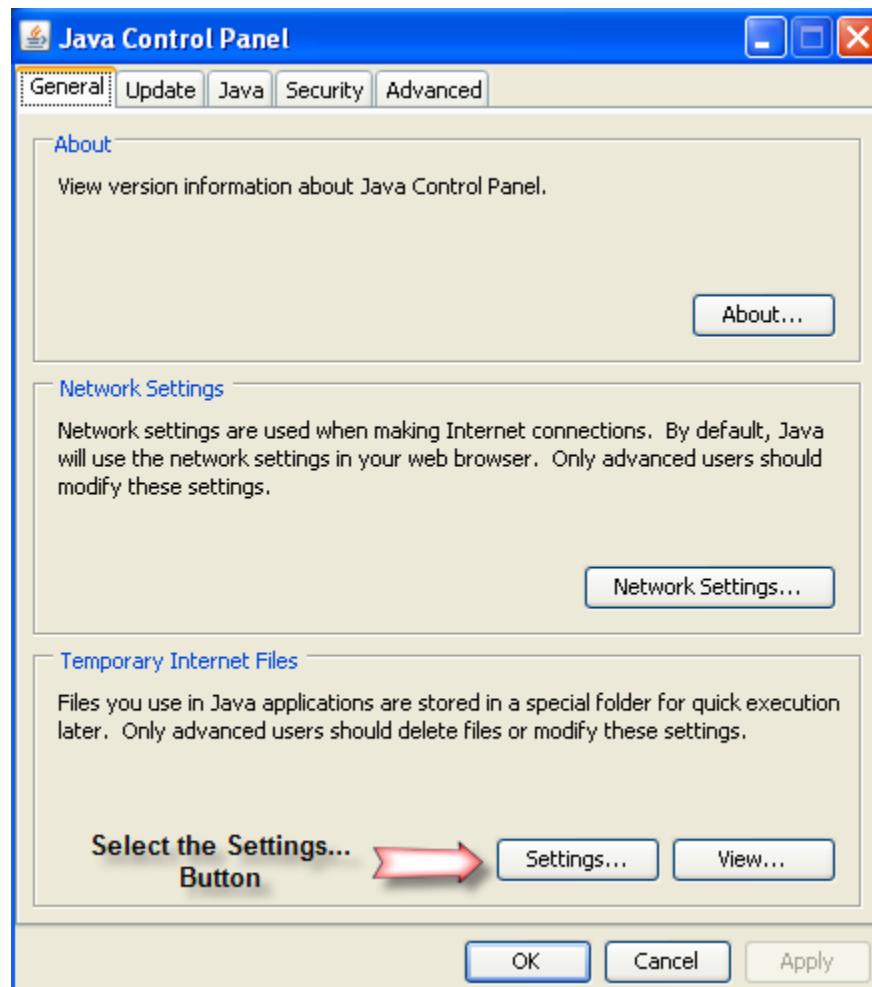
Click on the **OK** button to return to browsing.

Clear JAVA Cache

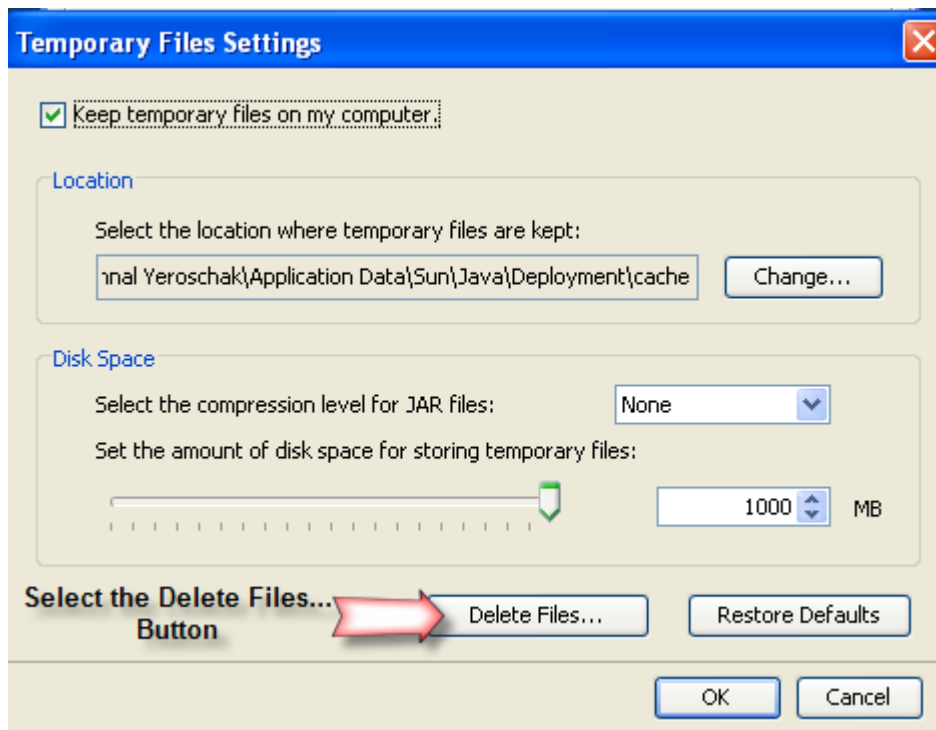
1. Click on the Start menu and select Control Panel (Settings -> Control Panel)
2. Open "Java"



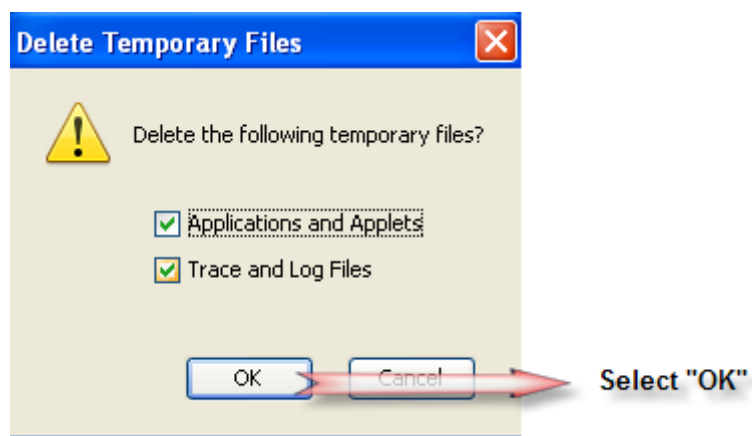
3. Click the “Settings” button



4. Click the “Delete Files” Button.



5. This will open a “Delete Temporary Files” dialog box. Select “OK” for deleting “Applications and Applets” and “Trace and Log Files”.



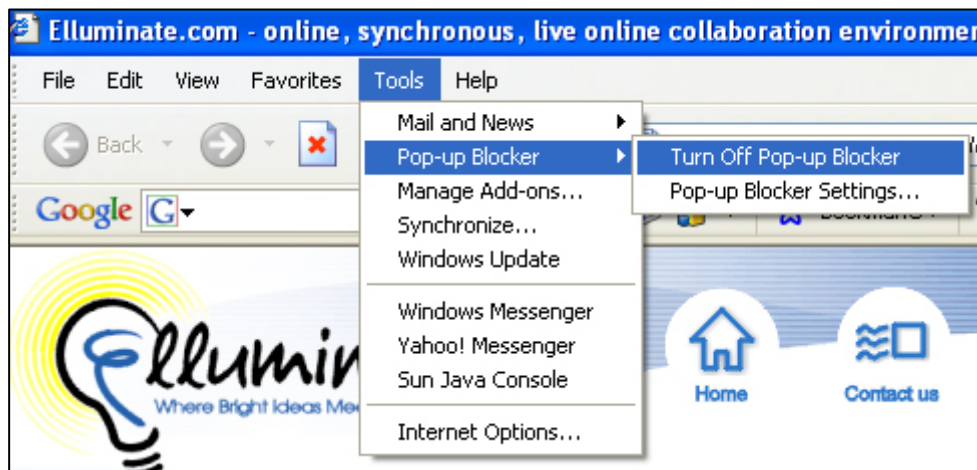
6. Close the Java Control Panel

Turn Off Pop-Up Blockers

A Pop-up Blocker works in conjunction with your internet browser and is designed to block unwanted messages from “popping up” on the screen while you are browsing the internet. The K¹² Scantron program requires pop-ups to function properly. Therefore, you need to turn the pop-up blocker off.

Perform the following instructions to turn off your internet pop-up blocker.

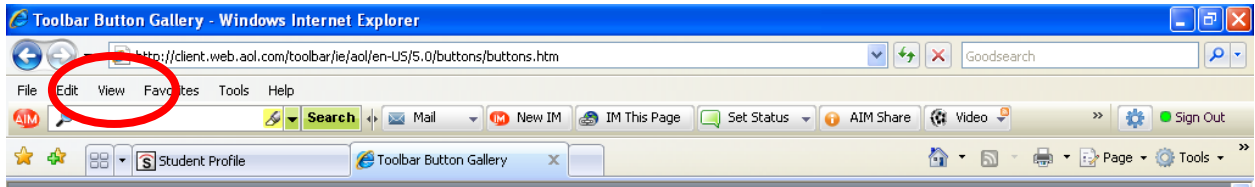
1. Open Internet Explorer.
2. Click on **Tools** → **Pop-up Blocker** → **Turn Off Pop-up Blocker**.



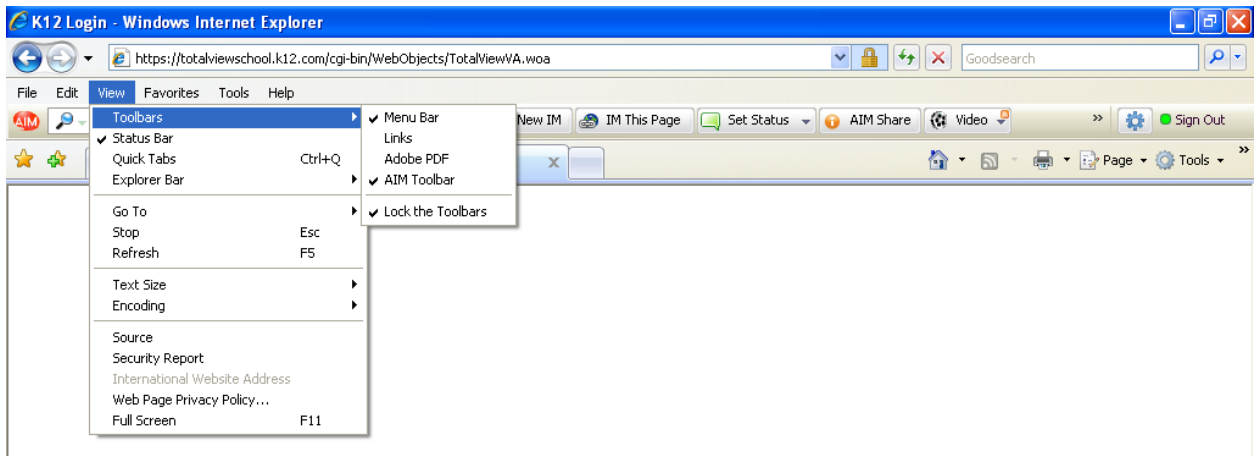
Disable ALL Toolbar Pop-Up Blockers

There are times when different programs will install a toolbar into your internet browser. Sometimes, these toolbars will have their own pop-up blocker and you will need to go in and find the turn off option.

Go to tools in Internet Explorer:

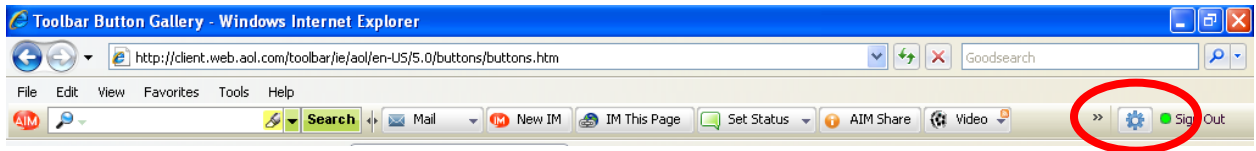


Go to toolbars and check to see which toolbars are installed regardless of if they are checked:

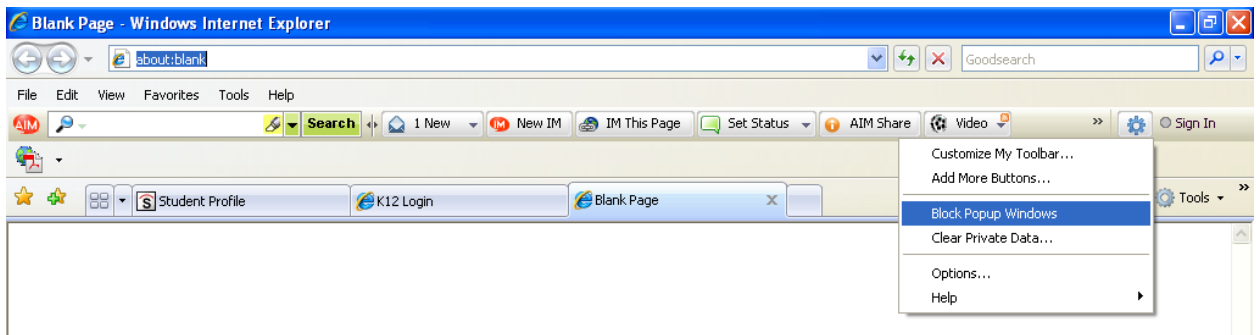


Toolbars such as AIM and Google have their own popup blockers. So, even if Internet Explorer's popup blocker is turned off, the test will not appear until the other toolbars' pop-up blockers are disabled. In order to find the pop-up blocker tool make sure the toolbar is checked and visible.

Different toolbars store their options in different ways. For example, in the AIM toolbar you need to click on the blue gear to find the toolbar options. Sometimes you may need to put on your detective hat to locate the toolbar options.



Make sure "Block Popup Windows" is unchecked:



You will have to look for this option for every toolbar installed.